

Welcome to our practice!

Thank you for choosing the Thyroid & Endocrine Center of Florida for your medical care.

Our goal is to provide exemplary care in an efficient and courteous office environment. To that end, we have put together a New Patient Packet that includes information about our office as well as medical and insurance forms that will assist in your initial visit. The New Patient Packet includes the following forms and information:

Patient Health History  
Patient Insurance Information  
Clinical Financial Policy & Notice of Privacy Policy  
Authorization for Release of Medical Records  
Patient Consent to Receive Mail and/or Telephone Messages  
Map to our office

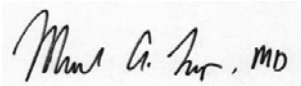
Please complete these forms prior to arriving at our office. In addition to these completed forms, please bring the following to your office visit:

Driver's License or other photo identification  
Insurance cards (including Medicare card if applicable)  
Visa, MasterCard, or cash for applicable copays and/or deductibles  
List of all medications and supplements which you are currently taking

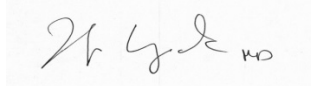
Should you have any questions regarding your upcoming appointment, please contact our office. We can be reached by telephone at (941) 342-9750.

We look forward to meeting you.

Sincerely,



Mark A. Lupo, M.D.



Zsofia Geck, M.D.



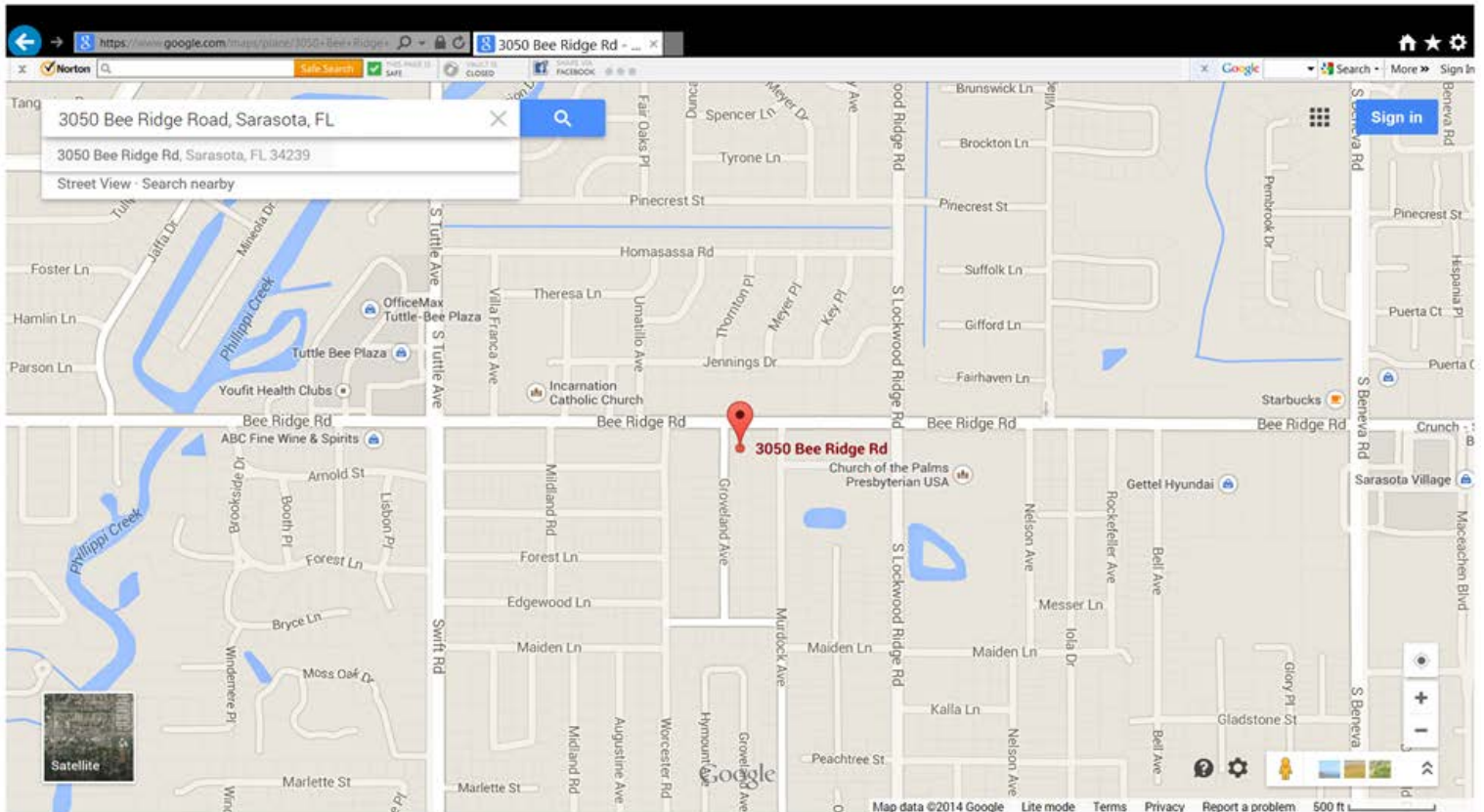
Katarzyna Piotrowska, M.D.



Angela Boldo M.D.

Thyroid & Endocrine Center of Florida  
3050 Bee Ridge Road  
Sarasota, Florida 34239  
Telephone (941) 342-9750

\*Failure to arrive 30 minutes before your appointment time may result in your appointment being rescheduled.



**PATIENT HEALTH HISTORY**

☺ **Please print clearly so information is legible.**

Patient Name: \_\_\_\_\_ Patient Age / Birth Date: \_\_\_\_\_

Whom may we thank for your visit? \_\_\_\_\_

For what health concerns are you coming to see us? \_\_\_\_\_

Please list Thyroid medications currently taking (with dose): \_\_\_\_\_

Please list any **prior** Thyroid medications (dose not needed): \_\_\_\_\_

List of medications (including prescriptions, over-the-counter, nutritional supplements, and vitamins). Attach a separate sheet for 5 or more medications: \_\_\_\_\_

Please list medication allergies: \_\_\_\_\_

Please check if you have ever had any of these conditions:

- Underactive Thyroid  Overactive Thyroid  Enlarged Thyroid  Thyroid Nodules  Thyroid Cancer
- Heart Attack  Heart Failure  High Cholesterol  Stroke  Heart Rhythm Problem  Heart Valve Problem  Hypertension
- Parathyroid Disease  Abnormal Blood Calcium  Bone Fracture  Kidney Stones  Osteopenia/Osteoporosis
- Depression  Anxiety  Sleep Apnea  Blood Disorder or Anemia  Kidney Disease
- Fibromyalgia  Arthritis  Sjogren's Syndrome  Lupus  Infertility  Pituitary/Adrenal Disease
- Liver Disease  Acid Reflux  Stomach Ulcer  Lung Disease  Diabetes

Cancer & type: \_\_\_\_\_ Treatments: \_\_\_\_\_

Other Conditions: \_\_\_\_\_

Reproductive History (women only): Regular Cycles? - yes no Number of Pregnancies \_\_\_\_\_

Number of Miscarriages \_\_\_\_\_ Number of Live Deliveries \_\_\_\_\_ Last Menstrual Period \_\_\_\_\_ Age of Menopause \_\_\_\_\_

Have you ever had a thyroid biopsy (FNA)? If so, when/where and what were results? \_\_\_\_\_

Have you had x-rays of your thyroid or neck (including ultrasound, nuclear scans and CT scans)? If so, when and where? \_\_\_\_\_

Have you ever had radiation treatment involving your neck or been given radioactive iodine treatment for your thyroid? \_\_\_\_\_

Have you ever had any surgery on your neck? If so, list type and date: \_\_\_\_\_

Please list any other surgeries, including year: \_\_\_\_\_

**Page 2 – Patient Health History**

Have you ever had a bone density test? If so, date: \_\_\_\_\_

Have you had a CT/MRI due to fracture? If so, list type and date: \_\_\_\_\_

*Social and Family History*

Are you...  Single  Married  Separated  Divorced  Widowed

Do you use tobacco in any form? \_\_\_\_\_ Type \_\_\_\_\_ Amount \_\_\_\_\_ Start Date \_\_\_\_\_ Quit Date \_\_\_\_\_

Do you drink alcohol? \_\_\_\_\_ Type \_\_\_\_\_ Amount \_\_\_\_\_

Do you exercise? \_\_\_\_\_ Type \_\_\_\_\_ Amount \_\_\_\_\_ min Frequency \_\_\_\_\_ times per week.

Occupation (Present or former if retired) \_\_\_\_\_

Please tell us about your family's health history (include age or age at death, diseases or cause of death).

Father: \_\_\_\_\_  Mother: \_\_\_\_\_

Siblings: \_\_\_\_\_  Children: \_\_\_\_\_

Do any of the following run in your family?  Thyroid Problems  Thyroid Cancer  Parathyroid Disease  Heart Attacks

Osteoporosis  Stroke  Diabetes  Auto-Immune Disease (such as Lupus)  Pituitary or Adrenal Disease  Kidney Stones

Please check symptoms which you are currently experiencing:

*General:*  Chills  Fatigue  Fever  Weight loss (amount : \_\_\_\_\_)  Drenching night sweats

Tight rings/shoes  Easy bruising  Loss of height  Weight gain (amount \_\_\_\_\_)

*ENT:*  Headache that is out of ordinary for you  Snoring  Hoarseness

*Eyes:*  Aching  Watery  Swollen  Dry  Redness  Double vision  Vision problems

*Skin:*  Itching  Dryness  Rashes  Hives  Unwanted hair  Brittle nails  Hair Loss

*Respiratory:*  Cough  Shortness of breath  Wheeze  Choking sensation

*Cardiac:*  Chest pain  High blood pressure  Irregular heart beat  Fainting

*Intestinal:*  Vomiting  Constipation  Diarrhea  Indigestion  Nausea  Abdominal pain  Trouble swallowing

*Endocrine:*  Excessive thirst  Significant sensitivity to heat  Significant sensitivity to cold  Shakiness

*Muscle-Joint:*  Joint pain  Ankle or leg swelling  Muscle pain  Muscle weakness  Exercise intolerance

*Neurological:*  Numbness/Tingling  Seizures  Dizziness  Vertigo  Flushing sensations  Tremor

*Women only:*  Irregular periods  Pregnant  Trying to get pregnant

*Psychological:*  Insomnia  Depression  Nervousness  Difficulty concentrating  Mood Swings:

Is there any other information that you would like for us to know? \_\_\_\_\_

*I certify that the above information is correct to the best of my knowledge. I will not hold my doctor or any members of his/her staff responsible for any errors or omissions that I may have made in the completion of this form.*

\_\_\_\_\_  
 Signature of Patient

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Signature of Staff Reviewer / Physician

\_\_\_\_\_  
 Date

*Mark A. Lupo, M.D., FACE, ECNU  
 Zsofia Geck, M.D., FACE, ECNU  
 Katarzyna Piotrowska, M.D., ECNU  
 Angela Boldo, M.D.*

**PATIENT INSURANCE INFORMATION**

☺ *Please print clearly so information is legible.*

**Primary Care Physician** \_\_\_\_\_ **Physician's Telephone #** \_\_\_\_\_

Full Name of Patient: \_\_\_\_\_ Primary Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

City: \_\_\_\_\_ State and Zip: \_\_\_\_\_

Gender: \_\_\_ Age: \_\_\_ Marital Status: M \_\_\_ S \_\_\_ D \_\_\_ W \_\_\_ Birth date: \_\_\_\_\_

Patient Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_

E-mail: \_\_\_\_\_

Pharmacy Name and Cross Streets: \_\_\_\_\_ Mail Order Pharmacy : \_\_\_\_\_

**Emergency Contact Information:** Whom should we notify in case of an emergency? \_\_\_\_\_

Phone number: \_\_\_\_\_ Relationship of emergency contact: \_\_\_\_\_

**Are you a year-round resident of Florida?** \_\_\_YES\_\_\_NO If "No", please provide your out-of-state address

Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_ Telephone #: \_\_\_\_\_

**Primary Insurance: Complete this section as it applies to the person who is the insurance account holder.**

Insurance Company: \_\_\_\_\_

Name of Person Responsible for Account (Last, First, Middle): \_\_\_\_\_

Relationship of Insurance Account Holder to Patient: \_\_\_\_\_ DOB: \_\_\_\_\_

Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Occupation: \_\_\_\_\_ Contract #: \_\_\_\_\_ Group \_\_\_\_\_ Member ID#: \_\_\_\_\_

**Secondary Insurance Company:** \_\_\_\_\_

Name of Person Responsible for Account (Last, First, Middle): \_\_\_\_\_

Relationship of Insurance Account Holder to Patient: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_ Home Phone: \_\_\_\_\_

City: \_\_\_\_\_ State and Zip: \_\_\_\_\_

Contract #: \_\_\_\_\_ Group \_\_\_\_\_ Member ID #: \_\_\_\_\_

***Insurance Assignment of Benefits and Release of Information for Insurance Purposes***

I, the undersigned, certify that I (or my dependent) have insurance coverage as outlined above. I assign directly to **Mark A. Lupo, M.D., P.A.** all insurance benefits, if any, otherwise payable to me for services rendered. I understand I am financially responsible for all charges whether or not paid by insurance. I hereby authorize the release all information needed to obtain benefit payment, and the use of this signature on all insurance submissions.

\_\_\_\_\_  
 Responsible Party Signature                                      Relationship                                      Date

## CLINIC FINANCIAL POLICY & NOTICE OF PRIVACY POLICY

Thank you for choosing the Thyroid & Endocrine Center of Florida for your medical needs. Our practice specializes in thyroid and parathyroid disorders. We do not practice general medicine or general endocrinology. We recommend that all our patients have a primary care provider to address and coordinate care for their medical matters beyond the scope of our practice.

If you are not in complete agreement with our recommendations, we will help facilitate a second opinion or make a referral to a provider who can work with you.

At the time of your initial appointment, we reserve the right to *not* establish a doctor-patient relationship if we feel that our practice is not able to address your medical issues. In this case there will be no charge to you or your insurance carrier.

### **Courtesy Insurance Filing Service**

As a courtesy and convenience to you, we will file claims for all services and procedures to insurance companies with whom we are contracted. Secondary insurance will be filed one time only by our billing department. Sometimes your policy will not pay for services, testing or medications that we, your physicians, may feel are medically recommended. Since coverage rules change often, it is not possible for us to always know what your particular coverage may be. Please acquaint yourself with your policy and call your insurer regarding any coverage questions.

For patients who have insurance from companies with which we are not contracted, we will supply you with the necessary paperwork so that you can submit your reimbursement request directly to your insurance company.

### **For Insurance Assignment Situations**

You are responsible for applicable deductibles/co-payments when we accept fee assignment from your insurer. Please have your insurance card with you at the time of your appointment.

### **Payment at Time of Service**

Please provide payment at the time the service or procedure is performed.

**New patients:** New patients are required to pay co-pays, co-insurance fees, and deductibles with Visa, MasterCard, Discover, American Express or cash. Regrettably, we **do not** accept personal checks for new patient initial visits.

**Established patients and return visits:** We accept Visa, MasterCard, Discover, American Express, cash, or personal checks.

For patients without insurance or for those who have insurance from companies with whom we are not contracted, we offer reasonably priced cash rates.

### **Missed New Patient & Re-Visit Patient Appointments**

You must notify the office 24 hours prior to your scheduled New Patient or Return Patient appointment if you need to re-schedule or cannot keep your appointment. There will be a \$150.00 fee for missed New Patient appointments and \$75.00 fee for missed Return Patient visits without 24 hours notice, except in case of emergency. This fee must be paid with cash or a credit card before a new appointment will be scheduled.

### **Fee for Returned Checks**

Checks returned to our office by the bank for insufficient funds on your account will be charged back you. The amount of the check and the return check processing fee of \$25.00 will be due prior to rescheduling your appointment. Please contact the office to arrange payment.

### **Questions**

Should you have any questions regarding your financial responsibilities or our payment policies, please do not hesitate to ask.



*Mark A. Lupo, M.D., FACE, ECNU  
Zsofia Geck, M.D., FACE, ECNU  
Katarzyna Piotrowska, M.D.  
Angela Boldo, M.D.*

**Page 2 - CLINIC FINANCIAL POLICY & NOTICE OF PRIVACY POLICY**

**Medicare & Medical Insurance Signature on File**

I, the undersigned, have insurance with the carrier named on the insurance information document prepared by me today. I will notify the office immediately of any changes to my insurance coverage. I authorize payment of medical benefits directly to the physician for professional services rendered. I am financially responsible for all charges for such services rendered to me, including the balance remaining after the payment of any insurance benefits. I permit a copy of this authorization to be used in place of the original, and authorize the release of any medical or other information necessary to process a claim on my behalf. If I am a Medicare patient I understand that I am responsible for the Medicare Part B deductible for the beginning of each calendar year and the remaining 20% of charges not covered by Medicare.

**Permission to Treat**

I hereby give The Thyroid & Endocrine Center of Florida permission to treat me as a patient. I shall comply with their recommendations for treatment, tests and/or referrals to other specialists as may be necessary for my care. Non-compliance of their plan of treatment may result in discharge from the practice.

**Release of Medical Information**

I authorize the release of any and all medical information necessary to process this claim.

**Assignment of Benefits**

I authorize the payment of medical benefits for professional services rendered are made directly to Mark A. Lupo, M.D., P.A.

**Fax Clearance**

I give my permission to fax any and all records with the understanding that there is a possibility that this information may be misdirected.

**Exclusions**

We never share your confidential information with unauthorized persons. As an added measure of security, if there is a specific individual or company that you specifically **do not want** us to discuss and/or disclose any part of your medical or health information with, please list the person or company: \_\_\_\_\_

**Florida Patient's Bill Of Rights and Responsibilities**

I acknowledge that I have received or can request a copy of the Florida Patient's Bill of Rights and Responsibilities.

**Notice of Privacy Policy Acknowledgement**

I hereby acknowledge that I have seen/reviewed the Notice of Privacy Policy for Mark A. Lupo, M.D., P.A. displayed in the waiting room and available on our website. I have been given an opportunity to ask questions concerning the Notice of Privacy Policy. I understand that I may have a paper copy should I so desire. A copy of this policy will be made available upon request.

**Financial Agreement**

I understand that I am directly responsible for my account, the payment of this account and hereby assume and guarantee payment of expenses incurred by myself and/or my dependants. Should legal action be required to secure payment of this account I agree to pay a reasonable collection expenses, all court costs and a reasonable attorney's fee incurred thereby.

**I am aware that Dr. Mark A. Lupo practices with Dr. Zsofia Geck, Dr. Katarzyna Piotrowska, and Dr. Angela Boldo. I understand that I have the right to decline seeing any physician. By signing below I AGREE to receiving treatment by Dr. Lupo and/or Dr. Geck and/or Dr. Piotrowska and/or Dr. Boldo.**

**COMPLIANCE STATEMENT**

I have read and understand the above financial, office and privacy policies and I agree to abide by them.

\_\_\_\_\_  
Patient or Responsible Party

\_\_\_\_\_  
Date

*Mark A. Lupo, M.D., FACE, ECNU  
Zsofia Geck, M.D., FACE, ECNU  
Katarzyna Piotrowska, M.D.  
Angela Boldo, M.D.*

**AUTHORIZATION FOR RELEASE OF MEDICAL RECORDS**

☺ **Please print clearly so information is legible.**

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

I hereby authorize \_\_\_\_\_

*(Name of Facility or Physician)*

to disclose records obtained in the course of my evaluation and/or treatment to: *(complete address please)*

\_\_\_\_\_ Thyroid and Endocrine Center of Florida \_\_\_\_\_

\_\_\_\_\_ 3050 Bee Ridge Road, Sarasota, FL 34239 \_\_\_\_\_

\_\_\_\_\_ Fax: 941-342-9788 \_\_\_\_\_ Phone: 941-342-9750 \_\_\_\_\_

I understand that I have the right to limit the type of information released. If I choose to limit the information released, I understand it may be necessary for The Thyroid & Endocrine Center of Florida to inform the requestor that portions of the record have been withheld.

Unless otherwise indicated below, my signature authorizes the release of all medical records without exception, including any information concerning AIDS or AIDS testing, psychological or psychiatric treatment, and/or alcohol or drug abuse.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

This consent is subject to written revocation by the undersigned at any time except to the extent that action has already been taken. I hereby release all parties from any/all legal liability that may arise from the release of this information to the party named above.

The Thyroid & Endocrine Center of Florida reserves the right to charge a \$1 per page fee for copying of medical records (i.e., in cases of extensive medical records). If a fee is to be assessed, the patient will be informed of the total cost before medical records copies are made.

Signature of Patient\*: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Witness: \_\_\_\_\_ Date: \_\_\_\_\_

If signed by other than the patient, indicate relationship: \_\_\_\_\_

*\*Legal representatives must submit copies of legal documents supporting assignments of this authority.*



**PATIENT CONSENT TO RECEIVE MAIL AND/OR TELEPHONE MESSAGES**

☺ **Please print clearly so information is legible.**

\_\_\_\_\_  
Patient's Last name, First name and Middle initial  
(Please print)

\_\_\_\_\_  
Patient's Date of Birth  
(Please print)

Primary Telephone # ( ) \_\_\_\_\_ - \_\_\_\_\_ Secondary Telephone # ( ) \_\_\_\_\_ - \_\_\_\_\_

**Do we have your permission to do the following?**

Mail test results and/or appointment reminders to your home? Yes \_\_\_\_\_ No \_\_\_\_\_

Leave medical information/results on your primary or secondary phone? Yes \_\_\_\_\_ No \_\_\_\_\_

Leave appointment information on your primary or secondary phone? Yes \_\_\_\_\_ No \_\_\_\_\_

Leave billing information on your primary or secondary phone? Yes \_\_\_\_\_ No \_\_\_\_\_

Please list names of those with whom we can leave the above information:  
\_\_\_\_\_

Leave medical information on your e-mail? Yes \_\_\_\_\_ No \_\_\_\_\_

Leave appointment information on your e-mail? Yes \_\_\_\_\_ No \_\_\_\_\_

Leave billing information on your e-mail? Yes \_\_\_\_\_ No \_\_\_\_\_

Please provide E-mail address: \_\_\_\_\_

By signing this consent you are giving our practice/staff permission to leave telephone messages, mail or email information to you and/or leave voice mail messages pertaining to your appointment information, medical information and/or billing information as indicated by you on this consent form.

\_\_\_\_\_  
Signature of Patient (Parent or Guardian if patient is a minor)

\_\_\_\_\_  
If signed by Parent or Guardian – please print name

\_\_\_\_\_  
Date